



## Reduced Time-to-hire by 20 percent using Abso Screening Edition™

24 Hour Fitness is the world's largest privately owned and operated fitness center chain. Convenient locations, the latest equipment, affordable pricing, knowledgeable staff and outstanding service, all available up to 24 hours a day, seven days a week, contributed to the company's growth and success. 24 Hour Fitness hires at least 1,000 employees monthly.

### CHALLENGE

24 Hour Fitness struggled with a lengthy employee screening process. After closer evaluation of their processes, 24 Hour Fitness wanted to find a company who could improve the following four areas:

- **Turnaround time:** background screenings took 5 to 7 days to complete.
- **Background reports:** background reports did not match what their candidates disclosed on their application
- **Customer service:** questions took weeks to be answered
- **Compliance:** it took a lot of time and resources to internally manage compliance for the screening process

### SOLUTION

After evaluating 50 screening companies who all claimed to be fast, secure, compliant, and reliable, 24 Hour Fitness selected Abso as their screening provider because of their knowledge of the industry, innovative technology, and their unique customer service program.

### RESULT

Abso provided 24 Hour Fitness with the tools they needed to meet their demanding growth objectives. After 18 months of using Abso's Screening Edition™, 24 Hour Fitness reported the following improvements:

- **Improved turnaround time:** 24 Hour Fitness improved their time-to-hire by more than 20 percent and reduced their cost per background screen by 30 percent
- **Reliable screening reports:** employee quality significantly increased due to a more comprehensive background report
- **Responsive customer service team:** questions were answered quickly, improving their time-to-hire
- **Managed compliance:** Screening Edition™ automates compliance into the screening process, allowing 24 Hour Fitness to reduce their internal overhead by two administrative positions

### About Abso

Abso is a hosted software and services provider helping clients acquire the best employees more efficiently by streamlining talent management, screening, and other HR processes. Founded in 2000, Abso's rapid growth has been driven by innovative applications using the latest secure web technologies and unmatched client support coupled with strategic vendor relationships. Operating nationally, Abso's Talent Edition™ solutions are used by small organizations to Fortune 500 enterprises.

Workforce Success—One Employee at a Time<sup>SM</sup>

For more information, visit [abso.com](http://abso.com), or call 800.943.2589.